TENDER FOR PROVISION OF SUBSCRIBING TO TOTAL SOLUTIONS ON THE NETWORK-RELATED DATA FROM CROWDSOURCED DATA PROVIDER (CDP)

Tender No: MCMC/CMD/CMO1(01)/CDP/TC/03/2024(01)

Questions & Answers

No.	Question	Answer
TECHNICAL		
1.	I would like to get a clarification on the below: 40.2.4.4 The Successful Tenderer shall provide the source code (to dictate the formula on data processing to visualization). The source code shall be retained in MCMC for analysis and validation. Please clarify the actual meaning of the Source Code here and the purpose for MCMC having it.	The requirement for the source code from the Tenderer is essential for transparency and validation. **Data Processing:** 1. The source code should outline how the Successful Tenderer processes the raw (processed) data. This includes steps such as data cleaning, transformation, and any calculations performed. 2. It should specify the algorithms, functions, or methods used to manipulate the data. 3. Documentation within the code can explain the rationale behind each processing step. **Visualization:** 1. The source code should detail how the Successful Tenderer create visualization of the raw (processed) data. 2. This involves specifying the libraries, tools, or software used for visualization (e.g., Matplotlib, D3.js, Tableau). 3. The code should include instructions on how to generate graphs, charts, or other visual elements.

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		4. Parameters or settings related to visualization (such as color schemes, labels, and axes) should be documented. **Retention and Analysis:** The source code shall be retained in MCMC for analysis and validation. MCMC will analyse the code to ensure compliance with requirements, accuracy, and consistency.
2.	Support over Telephone includes WhatsApp?	Yes, the support over Telephone includes WhatsApp.
3.	100 users accessing the solution portal will impact commercials that will drive the total ownership cost due to SaaS model offering.	Noted.
4.	Referring to sub-paragraph 46.1 of the Tender Document, duration of this delivery is 12 months, is this include 60 days of setup time and customisation of 60 days will be ramp up time before 12 months starts?	The duration of 14 months as per sub-paragraph 41.1 (1 year subscription) and 46.1 (60 days implementation) of the Tender Document.
5.	Referring to sub-paragraph 40.2.1.1 (d) – Packet Loss, packet loss solution required service from client side in their IT infrastructure- do MCMC has existing service serving the same purposes for existing provider we can utilise once service awarded?	Packet Loss data is required to be provided by the Successful Tenderer.
6.	Referring to sub-paragraph 46.1 of the Tender Document, are these sixty [60] days measured in calendar days or business days (5 days per week + exclude public holidays]?	Sixty (60) business days and exclude public holidays.
GENERAL		
1.	Tender final winner award and timeline?	MCMC intends to conclude the tender process within the tender validity period as per tender document. However, this may vary on case-to-case basis.

No.	Question	Answer
2.	Duration of the contract upon award?	The duration of 14 months as per sub-paragraph 41.1 (1 year subscription) and 46.1 (60 days implementation) of the Tender Document.
3.	Can the solution be quoted in USD/EUR currency as the company has never done any transaction apart from the currencies mentioned?	As per sub-paragraph 9.3 of the Tender Document, kindly submit the quotation in Ringgit Malaysia (RM) for the solution proposed.
4.	Payment schedule is up for discussion upon successful award?	The payment schedule is as specified in sub-paragraph 29.2 of the Tender Document. Please indicate your compliance response and/or Remarks in Appendix A accordingly.
5.	Agreement section upon post tender award in Section 4 – pg. 22 can be drafted by both side legal teams or it's a standard document from MCMC side where tender winner have to adhere and sign it?	The draft agreement will be provided by MCMC. Unless specified in this Tender Document, the terms and conditions are subjected to the mutual agreement between MCMC and the Successful Tenderer.
6.	We would like to clarify on the withholding tax amount in the price schedule. Is this only refer to international tenderer?	The Withholding Tax is applicable to International Tenderer only.
7.	Can we provide the scanned documents for both technical and financial proposals? The scanned documents supposed cannot be searchable because it is scanned copy of documents.	Kindly ensure your tender submission in the softcopy format is comply to the sub-paragraph 7.7 of the Tender Document.