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## **COMMUNICATIONS AND MULTIMEDIA ACT 1998**

# MINISTERIAL DIRECTION ON REQUIRED APPLICATIONS SERVICES

## **DIRECTION No. 2 of 2005**

IN exercise of the powers conferred by sections 7 and 8 of the Communications and Multimedia Act 1998 [Act 588], the Minister hereby directs the Commission as follows:

#### Citation and duration

1. This direction may be cited as the Ministerial direction No. 2 of 2005 and shall come in force on the date of the registration of this direction.

## **Required Applications Services**

- 2. The provision of emergency services for end users to contact the police, ambulance and fire services as provided for under the Ministerial Determination on the List of Required Applications service No 1 of 2004 shall be implemented by ensuring that all calls made by end users to contact the police, ambulance and fire services are routed to the Polis Diraja Malaysia (PDRM) Headquarters at Bukit Aman, Kuala Lumpur or any other centres set-up for the purpose upon PDRM's readiness to accept the same.
- 3. The Commission may, in the interim, plan for the provision of emergency services as it deems fit and may direct that the routing of all emergency calls made by end users to PDRM be done in phases.

## Revocation

4. The Ministerial Direction on Required Applications Services No.3 of 2004 is revoked.

Made: 28 DECEMBER 2005 [KTAK(S)110/186/2-20 (67)]

> DATO' SERI DR LIM KENG YAIK Minister of Energy, Water and Communications